



Unlock ultimate employee productivity with automation and conversational AI.

In the past few decades, where we work, how we communicate, and who we work with has fundamentally changed from office blocks to coffee shops, desktop computers to mobile devices, phones and faxes to messaging and collaboration apps, and local colleagues to global teams. In the last two years however, COVID-19 has made these changes more pronounced - imposing working from home policies, burdening HR and IT teams with requests from employees located in various time zones and locations.



With employees spread over different locations, businesses are turning to digital transformation technologies to help employees find solutions and boost productivity. AI (Artificial Intelligence) powered employee support chatbots now find themselves in the spotlight. Employee chatbots and Natural Language Processing (NLP) technology are changing the face of today's HR management, providing new opportunities to enhance employee engagement and automate key HR processes.

An HR chatbot can provide valuable support for employees and a seamless experience. Not only can chatbots save the HR team a lot of time, but the greater efficiency is also associated with considerable cost savings.

No more time wasted on logging into systems and struggling to use them.

Employees spend 47% of their time logging into systems and getting stuck on what information to input and where. Employee support bots like Beebot Employee Support can do all of this for you at the click of a button...like show them the process in a document or video, take them to the system and log them in or even complete the task for them.

Better productivity...

In most organisations, employees spend a great deal of time on mundane tasks that add little value to the business. The never-ending search for information, the need for password resets, arranging meetings, or obtaining information about leave allowance, all take up a significant amount of time, leaving less room for value-add tasks. AI-powered chatbots can be programmed to perform routine, monotonous tasks that are otherwise time-consuming and hamper an employee's productivity. They can send personalised alerts to employees in the form of texts or multimedia messages, as well as alerts that require them to take action so they can focus on the most demanding tasks.



Ever increasing operational running costs and support staff salaries. Getting through to the right support agents and long queues/response times.

Why pay an IT help desk representative £15 - £50+ per hour to handle the same support tickets and FAQ's over and over again when AI powered bots can detect them and send automated responses to resolve them effectively? A chatbot can integrate with your company's IT infrastructure, providing employees with critical support functions and upscaling internal experiences. Natural Language Processing (NLP) and machine learning (ML) can be used to understand the intent of employee support requests and perform the required workflows to satisfy that need and resolve the issue, either completely or partially, thereby saving valuable time, money and improving employee satisfaction.

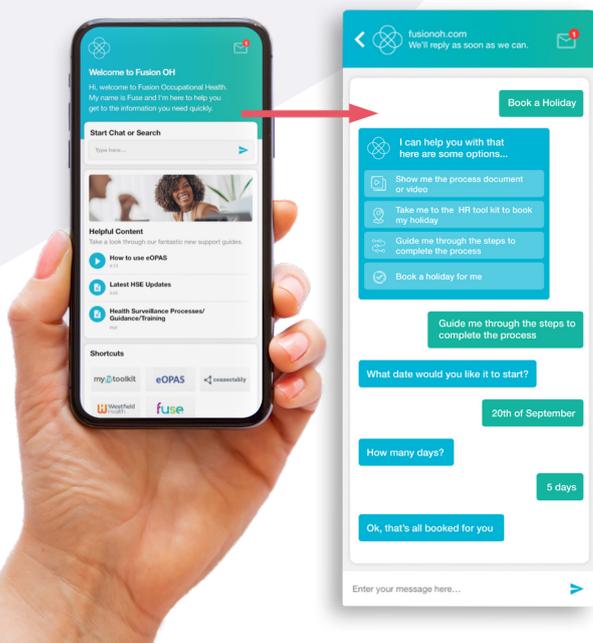


Knowledge and skill gaps of employees and the need for continuous training.

A chatbot makes and delivers the required information available at the employee's fingertips. Intranet chatbots can quickly retrieve the relevant content from across the organisation's internal and external apps. Employees can request an AI chatbot to present performance metrics and business insights in the form of text, images, and graphs via written or voice commands.

Singular touchpoint for Employee Self-help.

All employee self-help needs can be met at one convenient point of access, so that they can obtain all the HR or IT support they need, without having to look for it. HR chatbots provide quick and accurate answers to common HR queries, such as salary-related information, leave balance, doubts regarding income tax, etc. Moreover, they automate recruiting and onboarding activities, like screening candidates, scheduling interviews, collecting information and document proof required by HR. Furthermore, an employee can even book business travel or apply for leave via an HR chatbot.



Find out more about how to automate your HR processes and provide employee support on-demand with Beebot Employee Support.

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